



2020 PRODUCT KNOWLEDGE GUIDE

FREEFLOW SPAS®

The Freeflow Spas® Product Knowledge Guide defines the strategy behind the family of Freeflow Spas hot tubs and reviews the features and benefits that make the brand valuable to consumers.

Two different series make up the Freeflow Spas family—Freeflow Sport and Freeflow Premier. Each series has unique features, benefits, and price points to appeal to a specific shopper. The key is identifying which spa shopper you are working with before diving into the details of the product. Once you identify the needs of a customer, you can use the information found in this guide to match them with the right spa. Remember, it is always about the customer.

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PRODUCT STRATEGY



PLUG IN

Consumers save time and money with Plug-N-Play technology that requires no additional wiring. All they do is fill up the hot tub with a hose, plug it into any standard 110v outlet, and enjoy!

Customers looking to run their heater and jets on high at the same time have the option to upgrade to a 230v version of any Freeflow Spas model.



AFFORDABLE

Freeflow Spas® are rotationally molded, producing a durable, unibody hot tub shell that eliminates the need for an internal support frame. By reducing material and labor costs, consumers get a premium hot tub experience at an affordable price.



PORTABLE

Freeflow Spas come in a variety of shapes and sizes, allowing them to fit in a backyard, balcony, porch, and even tight corner spaces. They are lightweight and easy to move, so you can relocate them as needed. You can even offer “cash & carry” specials.








ENERGY EFFICIENT

Engineered for maximum performance, each spa is fully insulated with a spray-in foam that expands to fill all the nooks and crannies for optimal heat retention. All spas are certified to the strict California Energy Commission (CEC) regulations, keeping operating costs low wherever you live.



PREMIER SERIES






AZURE™ PREMIER

-  Seats 4 Adults
-  19 Jets
-  235 Gallons
-  366 Pounds (Dry Weight)
-  6'9" x 5'3" x 33" H



Arctic White shell / Charcoal cabinet






EXCURSION® PREMIER

-  Seats 5 Adults
-  25 Jets
-  290 Gallons
-  454 Pounds (Dry Weight)
-  7'2" x 6'5" x 33" H



Sand shell / Brown cabinet

MONTEREY™ PREMIER

-  Seats 7 Adults
-  22 Jets
-  320 Gallons
-  416 Pounds (Dry Weight)
-  7'3" x 6'5" x 34" H

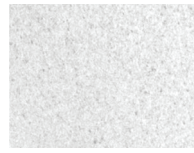


Taupe shell / Brown cabinet

PREMIER SERIES SHELL & CABINET OPTIONS

SHELL COLOR OPTIONS

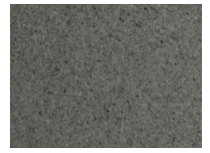
Shell color options include Arctic White, Sand, and Taupe.
*Arctic White shell is available on Premier Series spas only.



Arctic White*



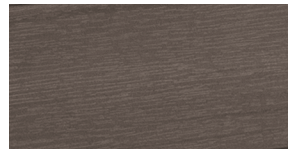
Sand



Taupe

CABINET COLOR OPTIONS (PREMIER ONLY)

The Freeflow Spas® Premier Series offers an aesthetic upgrade to the Sport Series with a wood-like siding in Earth-tone colors that complement the spa. The cabinet combines the colors, finishes, and textures of wood with the durability and weatherability of tough polymer plastic, resulting in a low maintenance cabinet that looks beautiful for years. The Premier Series cabinetry is available in Brown and Charcoal.



Brown



Charcoal

PREMIER SERIES COLOR COMBINATIONS



Arctic White shell / Brown cabinet



Sand shell / Brown cabinet



Taupe shell / Brown cabinet



Arctic White shell / Charcoal cabinet



Sand shell / Charcoal cabinet








Taupe shell / Charcoal cabinet

SPORT SERIES






MINI™

All models shown in Sand

-  Seats 2 Adults
-  10 Jets
-  120 Gallons
-  250 Pounds (Dry Weight)
-  6' x 3'11" x 28" H








TRISTAR™

-  Seats 2 Adults
-  17 Jets
-  185 Gallons
-  302 Pounds (Dry Weight)
-  5'10" x 5'10" x 31" H








CASCINA®

-  Seats 4 Adults
-  17 Jets
-  185 Gallons
-  284 Pounds (Dry Weight)
-  5'8" x 5'3" x 32" H



SPORT SERIES

AZURE™






-  Seats 4 Adults
-  19 Jets
-  235 Gallons
-  326 Pounds (Dry Weight)
-  6'9" x 5'3" x 33" H



All models shown in Sand








APTOS™

-  Seats 5 Adults
-  18 Jets
-  265 Gallons
-  359 Pounds (Dry Weight)
-  6'6" R x 34" H








EXCURSION®

-  Seats 5 Adults
-  25 Jets
-  290 Gallons
-  414 Pounds (Dry Weight)
-  7'2" x 6'5" x 33" H



SPORT SERIES

MONTEREY™

-  Seats 7 Adults
-  22 Jets
-  320 Gallons
-  376 Pounds (Dry Weight)
-  7'3" x 6'5" x 34" H



All models shown in Sand



SPORT SERIES SHELL OPTIONS



Shown in Sand



Shown in Taupe

PRODUCT FEATURES

Freeflow Spas® do not require additional wiring or plumbing. Consumers can simply fill up their spa with a garden hose, plug it into any standard 110v outlet, and enjoy. Freeflow spas take about 24 hours to reach their 104°F max temperature at first fill.

ALL MODELS INCLUDE:

- Unibody shell and cabinet* for enhanced durability (*Cabinet available on Premier Series only)
- Full foam insulation for maximum energy efficiency
- Plug-N-Play 110v (1kw heater); Convertible 230v (4kw heater)
- 1.5 BHP pump that uses less energy on low speed
- ASTM-approved safety cover with locking clips and hinge seal
- Intuitive digital control panel with eco modes
- Strategically placed jets
- Multi-color underwater LED lights
- External multi-color LED lights (*Premier Series only*)
- Comfortable pillows (*Premier Series only*)

ENERGY EFFICIENCY

Freeflow Spas are energy efficient and offer low monthly operating costs that average between \$15-30/month. (This estimated cost may vary depending on location and cost of energy.) The hot tub's internal thermostat, energy efficient full foam insulation, and locking thermal cover keep the water hot, so it's always ready whenever the consumer is. These energy-saving features allow it to conform to the strict guidelines set forth by the California Energy Commission:

- Full foam insulation
- Jet pumps
- Heater
- Thermal locking cover (included with purchase)

NOTE: In 2018, a heat seal was added to all covers to further improve heat retention and energy efficiency.



HOT TUB INSULATION

Freeflow Spas® hot tubs are 100% fully foamed with ½ lb. density open cell, polyurethane foam that is sprayed into the spa after it has been completely outfitted with jets and plumbing. Once sprayed, the foam expands to fill all the cavities and open spaces, allowing the spa to become completely insulated. Due to its soft structure, the foam allows the spa to maintain its structure while reducing noise created by the jets and pumps when the spa is in operation.



PUMP, CONTROL BOX, AND HEATER

Freeflow Spas feature a pump that quietly provides continuous filtration and circulation. The unique design impeller provides higher efficiency flow with a smaller horsepower motor than other pumps in the same class with flow rates that can exceed 210 gallons per minute. The 110v pump allows the spa to be both portable and Plug-N-Play.

The Gecko control box has a small footprint that allows it to fit in the small electrical compartments of the Freeflow spas. It offers direct connections to the topside control panel and total heating flexibility for the hot tub.

The heater is a space-saving 2" wide for both 1KW (110v)/4KW (230v) models, fitting perfectly in the compact Freeflow Spas compartments. It heats the hot tub up to a maximum temperature of 104°F for the ideal warm water soak.

SEALING THERMAL COVER

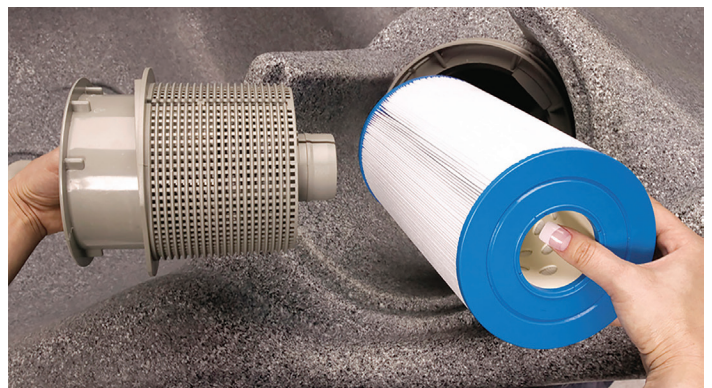
The spa cover is a critical part of the spa's heat-retention system. Through meticulous engineering, measurement, and design, we ensure that all Freeflow Spas covers provide a tight-fit seal. To understand this seal, simply walk up to a closed cover on an operating Freeflow® spa and open it. The initial suction you feel confirms the cover's sealing capability and its contribution to energy efficiency. A special hinge seal is installed in the middle of the cover to lock in heat at the center of the spa for added efficiency.

FILTERS

The filter cartridge offers a 50 square foot filtration area for Freeflow Premier models (Azure, Excursion, Monterey) and Freeflow Sport models (Aptos, Azure, Cascina, Excursion, Monterey, and Tristar). The Freeflow Mini uses a 25 square foot filter. The larger cleaning area (up to 50 square feet per element) means the filters work longer before needing to be cleaned. Over-the-top insertion allows for easy replacement.

To clean the filter, rinse it off with a hose or run it through the dishwasher. The filter lasts longer because of its durable design, so it's one less thing to think about.

TIP: Don't use soap or the dry cycle when cleaning the filter in the dishwasher.



GECKO CONTROL SYSTEMS

GECKO CONTROL PANEL

Gecko's 5-control panel lets the owner conveniently adjust spa functions such as lighting, temperature, and waterflow with the touch of a button without having to leave the comfort of their hot tub.



SPA CONSTRUCTION

ROTATIONALLY MOLDED SPAS

Freeflow Spas® hot tubs and their color matching steps are rotationally molded, or rotomolded as it's more commonly referred. This describes the manufacturing process by which polyethylene resin (powdered plastic) is poured into a hot tub mold. The mold is then heated and spun, allowing the resin to melt and coat the inside of the mold.

Rotomolding is more automated and less labor intensive than the production of traditional acrylic hot tubs, making them more affordable without sacrificing quality, fit, or function.



AESTHETIC & MOOD

LIGHTING

The spa's lighting system invites hot tubbers to customize their spa experience by creating a lighting scheme that matches their mood.

Adjust lighting using the control panel:

- Independent on/off control of all lighting zones
- Cycle through colors by pressing the light button
- Select the automatic color wheel which changes every 10 seconds



Light up your backyard with two external LED multi-color lights located on the front cabinet of all the Freeflow® Premier Series. These lights illuminate the sleek wood cabinet and matching charcoal or brown steps. They are also synced to the internal lights to provide the perfect ambiance for everyone to enjoy. You can choose to rotate the 10 colors or stick with your favorite!



WATERFALL

The waterfall delivers a beautiful, arching sheet of water that flows smoothly into the spa, enhancing the hot tub's ambience. Use the sliding valve knob located on top of the waterfall to control the intensity or turn off the waterfall. (Not available on the Aptos or Mini.)



PILLOWS

Each Freeflow Premier Series spa features two charcoal colored pillows designed to enhance your hot tubbing experience. With the added comfort and support, you can sit back, relax, and reset your mind with ease.



STEPS

We have four available steps: the Straight Step, Curved Step, Snap Step, and the Cool Step™. The Straight, Curved, and Cool Step™ options are made from the same material and manufacturing process as the hot tubs. They are available in Sand and Taupe to match any Freeflow Spas® hot tub. The Snap Step pairs with all Premier Series models and is available in Brown and Charcoal.

STRAIGHT STEP:

Compatible with *Premier Series*: Azure™, Excursion®, Monterey™; *Sport Series*: Azure™, Cascina®, Excursion®, Mini™, Monterey™, Tristar™

Dimensions:

28" L x 32" W X 15" H

Weight: 15 lbs.

Materials: Resin

Colors: Sand, Taupe



Step shown in Sand

CURVED STEP:

Compatible with *Sport Series*: Aptos™ and Cascina®

Dimensions:

28" L x 32" W X 15" H

Weight: 16 lbs.

Materials: Resin

Colors: Sand, Taupe



Step shown in Taupe

SNAP STEP:

Compatible with all Premier Series models

Dimensions:

22" L x 31" W x 16" H

Weight: 13 lbs.

Materials: Polymer

Colors: Brown, Charcoal



Step shown in Charcoal

COOL STEP™:

Compatible with *Premier Series*: Azure™, Excursion®, Monterey™; *Sport Series*: Azure™, Cascina®, Excursion®, Mini™, Monterey™, Tristar™

The Cool Step is an upgraded option with a storage compartment in the top step. It is built from the same durable material and colors as Freeflow Spas®, and offers a full-foamed top step and lid to keep drinks cold for up to 5 days. It can also be used as a storage step for toys, water treatment supplies, and more.

Outer Dimensions: 28" L x 32" W X 15" H

Cooler Dimensions: 9" L x 24" W x 14" H

Weight: 31 lbs.

Materials: Resin

Colors: Sand, Taupe



Steps shown in Taupe

ACCESSORIES

COVER RX

The Cover Rx is compatible with virtually any above-ground spa on the market today. The unique undermount installation plate allows the Rx to be installed on any side of the spa and requires 18" of clearance. Whether the spa is square, rectangular, octagonal, or round, the Cover Rx will be a perfect fit, requiring no drilling into the spa cabinet. The Cover Rx features a hydraulic-assisted mechanism that can be operated by a single user from any position; from the side of the spa, from the back, or even inside of the spa. This cover lifter is made from high quality steel and aluminum material.

Dimensions (assembled): 24" L x 28" W x 23"-38" H
Weight: 20 lbs.

- Requires 18" of clearance
- Recommended with *Sport Series*: Aptos™, Cascina®, Mini™, and Tristar™



LOW MOUNT SPA COVER LIFTER

Smart and functional, this cover lifter is ideal to handle any spa cover, keeping it safely out the away and off the ground. This cover lifter is made from high-quality steel material.

- Under-spa plates allow for drill-free mounting
- Protects vinyl cover from damage
- Easy cover removal and installation

Dimensions: 45" L x 17" W x 13" H

Weight: 17 lbs.

- Requires 18" of clearance
- Compatible with *Premier Series*: Azure™, Excursion®, Monterey™; *Sport Series*: Azure™, Excursion®, Monterey™

*Actual clearance may vary depending on spa model and location.



WI-FI KIT

The Gecko in.Touch 2 Wi-Fi Kit makes it easy for you to control your spa anywhere at any time, all from your phone or tablet. With the touch of a button, you can set the perfect water temperature, turn jets and lights on or off, monitor your water care, and track energy savings.

It's the perfect way to make sure your spa is ready for you anytime you want to soak. The Wi-Fi kit is compatible with iOS, Android, and voice-assisted devices like Amazon Alexa and Google Home.





**FOR MORE INFORMATION
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